



Simple steps to protect you and your home from Legionnaires' Disease.

WHAT IS LEGIONNAIRES' DISEASE?

Legionnaires' Disease is a pneumonia-like illness caused by legionella bacteria.

It is potentially fatal.



BACTERIA



WATER SYSTEMS



KNOW THE RISK

- Legionella bacteria are found in the natural environment and can grow in water systems.
- They thrive between 20°C – 45°C.
- They are killed at 60°C or above.

KEY THINGS TO REMEMBER

1



KEEP HOT

- Water should come out of taps at 50°C after running for 1 minute.
- Tell us if the boiler or hot water tank are not working properly.
- Do not interfere with the settings on your boiler or hot water system.
- Hot water should be set so the water is heated to 60°C.

2



KEEP COLD

- Cold water should not be above 20°C after running the tap.
- Tell us if the cold water is still running warm after you have run the tap.
- Tell us if there are problems, deposits, debris or discolouration in the water.

3



KEEP CLEAN

- If showers are used only occasionally, run them for at least 2 minutes once a week.
- Keep out of the way while the shower is running.
- Clean the shower head periodically, descale and disinfect it — at least every 6 months.

4



KEEP CIRCULATED

- The water in the system is kept circulated.
- If the property is left vacant for any time (e.g. over term breaks), flush both hot and cold water systems when it is occupied again.
- Run all outlets for at least 2 minutes.



REMEMBER

Although it is your landlord's responsibility to prevent Legionella in the water system, you also play an important part by following these simple steps.



KEEP HOT.
KEEP COLD.
KEEP CIRCULATED.

Thank you for helping keep your home safe and healthy.



NEED TO REPORT A PROBLEM?

Contact our maintenance team.



Scan here to report a problem



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